

Submitted to About the Act and Code Review  
Submitted on 2024-08-08 11:38:29

Your details

1 What is your name?

Name:  
[Redacted]

2 What is your email address?

Email:  
[Redacted]

3 Are you submitting as an individual, or on behalf of an organisation or group?

I am submitting as an individual

4 How did you hear about this consultation?

Select from the following options:  
HDC website

If you selected other, please specify below:

Questions for individuals

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

Questions for organisations/groups

1 Name of your organisation or group (if applicable)

Organisation:

2 Type of organisation/group (if applicable)

Organisation - type of organisation/group/ropū :

Please feel free to provide any further detail below:

Share 'one big thing' or upload a file

5 Are you here to tell us your 'one big thing'?

Your one big thing::

3 big things:

1) I have a complaint currently under investigation by the HDC. I laid it in [REDACTED]. I was advised in [REDACTED] that it would go to investigation. The final report has still not been released. I received an email yesterday whereby the HDC advised me they had written a letter to one of the doctors involved in my care relating to my complaint (but not the primary one being investigated). I find this to be scarily late in the process. I am well overdue closure on this matter. It has been a long drawn out upsetting arduous emotional, mental (and of course physical) battle. I intend to use the finalised report to seek compensation, the HDC is holding this up. I am job hunting. A finalised report would be helpful to support a [REDACTED] years gap in my CV.

2) Do medical professionals who are under investigation by the HDC have to disclose this fact to current and new patients? If not, why not?

3) More needs to be done to ensure that should I find myself in the local hospital that the surgeon at fault WILL NOT treat me ever again (from date of complaint).

The surgeon in my case works at both a private practice/hospital and the local public hospital. Should I go to hospital unconscious/alone/unable to understand or communicate there needs to be a process to FLAG THIS IMPORTANT REQUIREMENT with the hospital. If my support person does not travel with me, know I am in ED/hospital, or allowed into the hospital (eg COVID/other contagious outbreak restrictions) I need a formal process where neither myself nor a support person needs to communicate this requirement with the hospital.

Thank you.

6 Upload a file

File upload:

No file uploaded

Not Answered

Topic 1: Supporting better and equitable complaint resolution

1.1 Did we cover the main issues about supporting better and equitable complaints resolution?

Please add your response below:

1.2 What do you think of our suggestions for supporting better and equitable complaint resolution, and what impacts could they have?

Please add your response below:

1.3 What other changes, both legislative and non-legislative, should we consider for supporting better and equitable complaint resolution?

1.3 changes - supporting better and equitable complaint resolution:

Allow private advocates to become licensed and submit and follow complaints on behalf of complainants. Private advocates need to be paid by HDC as ACC pays for the private ACC advocates.

Topic 4: Considering options for a right of appeal of HDC decisions

4.1 Have we covered the main issues about considering options for a right of appeal of HDC decisions?

Please add your response below:

4.2 What do you think about our suggestions for considering options for a right of appeal of HDC decisions, and what impact could they have?

Please add your response below:

Require entirely independent review panel or body for review of HDC decisions.

4.3 What other options for a right of appeal of HDC decisions, both legislative and non-legislative, should we consider?

Please add your response below:

Topic 5: Minor and technical improvements

5.1 What do you think about the issues and our suggestions for minor and technical improvements, and what impacts could they have?

Please add your response below:

b. yes increase fine to \$10,000+

5.2 What other minor and technical improvements, both legislative and non-legislative, should we consider?

Please add your response below:

5.3 What are your main concerns about advancing technology and its impact on the rights of people accessing health and disability services?

Please add your response below:

5.4 What changes, both legislative and non-legislative, should we consider to respond to advancing technology?

Please add your response below:

## Publishing and data protection

May we publish your submission?

Yes, but please remove my name/my organisation

Please note any part(s) of your submission you do not want published::

Reasons to withhold parts of your submission

Yes, I would like HDC to consider withholding parts of my submission from responses to OIA requests.:

Yes

I think these parts of my submission should be withheld, for these reasons: :

My claim could be identified by dates stated within my submission.

If needed, can we to contact you to follow up for more detail on your submission?

Yes, you can contact me

Would you like to receive updates about the review?

I'd like to receive updates about the review, I'd like to receive updates from the HDC about this and other mahi