



HEALTH & DISABILITY COMMISSIONER  
TE TOIHAU HAUORA, HAUĀTANGA

**Getting the  
best  
out of your  
Health Passport**

## **Congratulations on your decision to use the Health Passport!**

Your Health Passport will assist health providers to better understand your care and communication needs when you visit a hospital.

Once you have used your Health Passport, we would like to hear your feedback on the difference the Health Passport made to your experience of care received at the hospital.

You can give your feedback by emailing us at [healthpassport@hdc.org.nz](mailto:healthpassport@hdc.org.nz)

**Thank You!**

## Here are some tips on how to get the best out of your Health Passport:

- Complete it as soon as you receive it  
(Don't wait till you have to visit a hospital)
- Keep it safely with your other medical records  
(With your medical file or other records that you may take to a hospital)
- Remember to take it with you every time you visit a hospital
- Inform reception staff that you have a Health Passport when you go to a hospital
- Keep your Health Passport close to your bed at all times when in the hospital
- Remind all hospital staff who work with you to read the Passport
- Remember to take your Passport with you when you return home

**The Health and Disability Commissioner**

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