Response ID ANON-C5F6-7WUR-9

Submitted to About the Act and Code Review Submitted on 2024-05-05 09:47:57

Your details

1 W	hat	is	your	name?

Name:

2 What is your email address?

Email:

3 Are you submitting as an individual, or on behalf of an organisation or group?

I am submitting on behalf of an organisation/group

4 How did you hear about this consultation?

Select from the following options: Other (please specify)

If you selected other, please specify below: FPH email

Questions for individuals

1 Which of these services do you engage with the most?

If you selected other, please specify below:

Questions for organisations/groups

1 Name of your organisation or group (if applicable)

Organisation:

New Zealand Society of Diversional and Recreational Therapist Inc.

2 Type of organisation/group (if applicable)

Organisation - type of organisation/group/ropū : Consumer organisation/group (please specify below) Please feel free to provide any further detail below:

Providing services for the community to access therapeutic recreation. providing education for Recreational Therapists to provide better services for the community.

Share 'one big thing' or upload a file

5 Are you here to tell us your 'one big thing'?

Your one big thing::

We would like to see something in the Code that speaks about the importance that social engagement, or meaningful recreation plays in peoples lives. Recreation is a human right, and we see the lack of support in this area across all health care services. People do not get access to trained (Qualified and Registered) Diversional and Recreational Therapists, and social engagement plays a big part of peoples health and wellbeing. The Code doesn't specify this, therefore people supporting health care consumers take this for granted.

6 Upload a file

File upload:

No file uploaded

This file is a submission

Topic 1: Supporting better and equitable complaint resolution

1.1 Did we cover the main issues about supporting better and equitable complaints resolution?

Please add your response below:

Yes, however there are many people who are non maori but from different other cultures receiving health care. How can can we make sure that is also reflected here.

1.2 What do you think of our suggestions for supporting better and equitable complaint resolution, and what impacts could they have?

Please add your response below:

Yes that is good. Are you offering some lines for people to be supported on how they can make a complaint? Sometimes people do not know how to, they need guidance.

- 1.3 What other changes, both legislative and non-legislative, should we consider for supporting better and equitable complaint resolution?
- 1.3 changes supporting better and equitable complaint resolution:

Good supportive process in particular for the party making the complaint. It needs to be faster, complaints take ages to get sorted and by the time people get an answer they have died, or they have been mentally affected pretty badly just because of the waiting.

People also need to ensure there is no power imbalance

Topic 2: Making the Act and the Code more effective for, and responsive to, the needs of Māori

2.1 Did we cover the main issues about making the Act and Code more effective for, and responsive to, the needs of Māori?

Please add your response below:

Yes

2.2 What do you think about our suggestions for making the Act and the Code effective for, and responsive to, the needs of Māori, and what impacts could they have?

Please add your response below:

Is good

2.3 What other changes, both legislative and non-legislative, should we consider for making the Act and the Code effective for, and responsive to, the needs of Māori?

Please add your response below:

we think it looks good

Topic 3: Making the Act and the Code work better for tangata whaikaha | disabled people 3.1 Did we cover the main issues about making the Act and the Code work better for tangata whaikaha | disabled people? Please add your response below: Yes 3.2 What do you think of our suggestions for making the Act and the Code work better for tangata whaikaha | disabled people, and what impacts could they have? Please add your response below: Looks good 3.3 What other changes, legislative and non-legislative, should we consider for making the Act and the Code work better for tangata whaikaha | disabled people? Please add your response below: Looks good to us Topic 4: Considering options for a right of appeal of HDC decisions 4.1 Have we covered the main issues about considering options for a right of appeal of HDC decisions? Please add your response below: Looks like 4.2 What do you think about our suggestions for considering options for a right of appeal of HDC decisions, and what impact could they have? Please add your response below: Looks good 4.3 What other options for a right of appeal of HDC decisions, both legislative and non-legislative, should we consider? Please add your response below: Nothing we can think of Topic 5: Minor and technical improvements

5.1 What do you think about the issues and our suggestions for minor and technical improvements, and what impacts could they have?

Please add your response below:

Looks good

5.2 What other minor and technical improvements, both legislative and non-legislative, should we consider?

Please add your response below:

Looks good

5.3 What are your main concerns about advancing technology and its impact on the rights of people accessing health and disability services?

Please add your response below:

Looks good

5.4 What changes, both legislative and non-legislative, should we consider to respond to advancing technology?

Please add your response below:

Nothing we can think of

Publishing and data protection

May we publish your submission?

Yes, but please remove my name/my organisation

Please note any part(s) of your submission you do not want published::

Remove the personal name and leave the organisation on it

Reasons to withhold parts of your submission

Yes, I would like HDC to consider withholding parts of my submission from responses to OIA requests.:

I think these parts of my submission should be withheld, for these reasons: :

Personal Name only- please lave the name of the organisation, as the submission is on behalf of the organisation.

If needed, can we to contact you to follow up for more detail on your submission?

Yes, you can contact me

Would you like to receive updates about the review?

I'd like to receive updates about the review, I'd like to receive updates from the HDC about this and other mahi