Response ID ANON-C5F6-7W25-9

Submitted to About the Act and Code Review Submitted on 2024-07-31 15:06:24

Your details

1	What	is	your	name?
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2 What is your email address?



3 Are you submitting as an individual, or on behalf of an organisation or group?

I am submitting as an individual

4 How did you hear about this consultation?

Select from the following options: Through my job

If you selected other, please specify below:

Questions for individuals



Questions for organisations/groups

1 Name of your organisation or group (if applicable)

Organisation:

2 Type of organisation/group (if applicable)

Organisation - type of organisation/group/ropū:

Please feel free to provide any further detail below:

Share 'one big thing' or upload a file

5 Are you here to tell us your 'one big thing'? Your one big thing:: The need for a balanced HDC, with a requirement for impact assessment of rulings. 6 Upload a file File upload: No file uploaded Not Answered Topic 1: Supporting better and equitable complaint resolution 1.1 Did we cover the main issues about supporting better and equitable complaints resolution? Please add your response below: The complaints process is not fair to those who are complained against. There is extensive resourcing available to complainants 1.2 What do you think of our suggestions for supporting better and equitable complaint resolution, and what impacts could they have? Please add your response below: Vague and ambiguous. This needs to be robust enough to withstand measurable scrutiny 1.3 What other changes, both legislative and non-legislative, should we consider for supporting better and equitable complaint resolution? 1.3 changes - supporting better and equitable complaint resolution: Have the commissioners/deputies receive mandatory education on the roles of health workers. This can be in the form of them sitting in with the various health workers. This will allow the commissioners/deputies to better understand the implications of their rulings Topic 2: Making the Act and the Code more effective for, and responsive to, the needs of Māori 2.1 Did we cover the main issues about making the Act and Code more effective for, and responsive to, the needs of Māori? Please add your response below: This is also vague - how will tikanga be incorporated? 2.2 What do you think about our suggestions for making the Act and the Code effective for, and responsive to, the needs of Māori, and what impacts could they have? Please add your response below: This is a positive step and may lead to more equitable outcomes for Maori. However the proposal is short on details 2.3 What other changes, both legislative and non-legislative, should we consider for making the Act and the Code effective for, and responsive to, the needs of Māori? Please add your response below: Define how tikanga will be incorporated into the day-to-day functions of the HDC Topic 3: Making the Act and the Code work better for tangata whaikaha | disabled people 3.1 Did we cover the main issues about making the Act and the Code work better for tangata whaikaha | disabled people? Please add your response below:

3.2 What do you think of our suggestions for making the Act and the Code work better for tangata whaikaha | disabled people, and what impacts could they have?

Please add your response below:

3.3 What other changes, legislative and non-legislative, should we consider for making the Act and the Code work better for tangata whaikaha | disabled people?

Please add your response below:

Topic 4: Considering options for a right of appeal of HDC decisions

4.1 Have we covered the main issues about considering options for a right of appeal of HDC decisions?

Please add your response below:

This needs further consideration, including impacts on the subject of the complaint, as well as an impact assessment on the health system as a whole. All adverse rulings by commissioner/deputies must be legally reviewed by an independent and unbiased judiciary.

4.2 What do you think about our suggestions for considering options for a right of appeal of HDC decisions, and what impact could they have?

Please add your response below:

This will adversely affect the subject of the complaint. Any appeals will need to be completed within a defined period, eg three months

4.3 What other options for a right of appeal of HDC decisions, both legislative and non-legislative, should we consider?

Please add your response below:

The right of appeal should be considered very carefully and with a view to preserving the integrity of the health system

Topic 5: Minor and technical improvements

5.1 What do you think about the issues and our suggestions for minor and technical improvements, and what impacts could they have?

Please add your response below:

5.2 What other minor and technical improvements, both legislative and non-legislative, should we consider?

Please add your response below:

5.3 What are your main concerns about advancing technology and its impact on the rights of people accessing health and disability services?

Please add your response below:

5.4 What changes, both legislative and non-legislative, should we consider to respond to advancing technology?

Please add your response below:

Publishing and data protection

May we publish your submission?

Yes, but please remove my name/my organisation

Please note any part(s) of your submission you do not want published::

Reasons to withhold parts of your submission

Yes, I would like HDC to consider withholding parts of my submission from responses to OIA requests.: No

I think these parts of my submission should be withheld, for these reasons: :

If needed, can we to contact you to follow up for more detail on your submission?

Yes, you can contact me

Would you like to receive updates about the review?