

Submitted to About the Act and Code Review
Submitted on 2024-05-22 00:02:19

Name:
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Topic 1: Supporting better and equitable complaint resolution

1.1 Did we cover the main issues about supporting better and equitable complaints resolution?

Please add your response below:

1.2 What do you think of our suggestions for supporting better and equitable complaint resolution, and what impacts could they have?

Please add your response below:

1.3 What other changes, both legislative and non-legislative, should we consider for supporting better and equitable complaint resolution?

1.3 changes - supporting better and equitable complaint resolution:

Have a phonenumber and a poster outlining consumer rights advertised in clinics as they used to be. Have a local person to talk to, who can assist with filling in forms.

Topic 2: Making the Act and the Code more effective for, and responsive to, the needs of Māori

2.1 Did we cover the main issues about making the Act and Code more effective for, and responsive to, the needs of Māori?

Please add your response below:

Tikanga is specific to tribal regions. It is not one size fits all. Better to have all inclusive no race bias at all.

2.2 What do you think about our suggestions for making the Act and the Code effective for, and responsive to, the needs of Māori, and what impacts could they have?

Please add your response below:

2.3 What other changes, both legislative and non-legislative, should we consider for making the Act and the Code effective for, and responsive to, the needs of Māori?

Please add your response below:

Acknowledging maori as capable as the rest of society not being treated as though they are a protected species.

Topic 3: Making the Act and the Code work better for tāngata whaikaha | disabled people

3.1 Did we cover the main issues about making the Act and the Code work better for tāngata whaikaha | disabled people?

Please add your response below:

Informed consent is very important. A local person from the HDC visiting idea services homes and talking to the people and staff would be helpful.

3.2 What do you think of our suggestions for making the Act and the Code work better for tāngata whaikaha | disabled people, and what impacts could they have?

Please add your response below:

3.3 What other changes, legislative and non-legislative, should we consider for making the Act and the Code work better for tāngata whaikaha | disabled people?

Please add your response below:

Somehow including a prevention measure against mass forced DNRs being taken out on our people, and some doctors and nurses interpreting these to mean provide no treatment for anything.

Topic 4: Considering options for a right of appeal of HDC decisions

4.1 Have we covered the main issues about considering options for a right of appeal of HDC decisions?

Please add your response below:

4.2 What do you think about our suggestions for considering options for a right of appeal of HDC decisions, and what impact could they have?

Please add your response below:

4.3 What other options for a right of appeal of HDC decisions, both legislative and non-legislative, should we consider?

Please add your response below:

The rights of the patient must be paramount over the protocols particular clinics may have.

Topic 5: Minor and technical improvements

5.1 What do you think about the issues and our suggestions for minor and technical improvements, and what impacts could they have?

Please add your response below:

Any fines imposed on health providers need to become compensation for the patient who has been put at risk.

5.2 What other minor and technical improvements, both legislative and non-legislative, should we consider?

Please add your response below:

Regular visits to the clinics by HDC to ensure patient rights are being upheld.

Regular liason with Health Minister to ensure things like the rights abuses threatened to those who decline Pfizer covid shots never be repeated.

5.3 What are your main concerns about advancing technology and its impact on the rights of people accessing health and disability services?

Please add your response below:

Elderly and disabled people are limited in how to do things online like booking an appointment, paying via banking apps, and being able to understand doctors who English is second language. Who needs a doctors app ?

5.4 What changes, both legislative and non-legislative, should we consider to respond to advancing technology?

Please add your response below:

Publishing and data protection

May we publish your submission?

Yes, you may publish my submission

Please note any part(s) of your submission you do not want published::

Reasons to withhold parts of your submission

Yes, I would like HDC to consider withholding parts of my submission from responses to OIA requests.:

No

I think these parts of my submission should be withheld, for these reasons: :

If needed, can we to contact you to follow up for more detail on your submission?

Yes, you can contact me

Would you like to receive updates about the review?

I'd like to receive updates about the review