

**Support provided to young man in assisted living
17HDC00689, 8 February 2019**

*Disability service ~ Assisted living ~ Risk management plan ~
Documentation ~ Right 4(1)*

A 21-year-old man transitioned from the care of his parents to assisted living with a disability service. At this time, the disability service was provided with information that indicated pre-existing vulnerabilities and safety concerns. Despite this information, the disability service did not have a formal risk management plan in place.

A few months later, the man moved into a home where he received support from the disability service. He was able to come and go from the residence at his discretion. Initially, he transitioned to the home smoothly; however, by the following year, issues had arisen. The man did not take his medication consistently, and rang suicide helpline services. Staff were concerned that the man engaged in lying, manipulating, stealing, and bullying behaviours.

The man was involved in two serious incidents, which resulted in him being charged by the police.

Findings

By failing to have in place a risk management plan, the disability service did not provide services with reasonable care and skill, and therefore breached Right 4(1). Adverse comment was also made about the disability service's documentation.

Recommendations

It was recommended that the disability service amend its risk management tool to be in line with expected standards and provide a copy of the tool to HDC, and also provide a written apology to the man's parents.