

Submitted to About the Act and Code Review  
Submitted on 2024-08-12 12:57:04

Your details

1 What is your name?

[Redacted]

2 What is your email address?

Email:

[Redacted]

3 Are you submitting as an individual, or on behalf of an organisation or group?

I am submitting as an individual

4 How did you hear about this consultation?

Select from the following options:  
Through my job

If you selected other, please specify below:

Questions for individuals

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

Questions for organisations/groups

1 Name of your organisation or group (if applicable)

Organisation:

[Redacted]

2 Type of organisation/group (if applicable)

Organisation - type of organisation/group/ropū :  
Health and/or disability services provider (please specify below)

Please feel free to provide any further detail below:

I am a kaimahi and parent (daughter) who has a intellectual disability.

Share 'one big thing' or upload a file

5 Are you here to tell us your 'one big thing'?

Your one big thing::

Is to ensure that Māori has a voice in this kaupapa.

6 Upload a file

File upload:

No file uploaded

Not Answered

## Topic 1: Supporting better and equitable complaint resolution

1.1 Did we cover the main issues about supporting better and equitable complaints resolution?

Please add your response below:

Tautoko the above.

1.2 What do you think of our suggestions for supporting better and equitable complaint resolution, and what impacts could they have?

Please add your response below:

1.3 What other changes, both legislative and non-legislative, should we consider for supporting better and equitable complaint resolution?

1.3 changes - supporting better and equitable complaint resolution:

No comment

## Topic 2: Making the Act and the Code more effective for, and responsive to, the needs of Māori

2.1 Did we cover the main issues about making the Act and Code more effective for, and responsive to, the needs of Māori?

Please add your response below:

Te Tiriti needs to be included and recognised in the Act and Code.

Definitely needs to incorporate tikanga into the Code.

Working with Māori and having Māori leadership.

2.2 What do you think about our suggestions for making the Act and the Code effective for, and responsive to, the needs of Māori, and what impacts could they have?

Please add your response below:

Fully tautoko the processes that ensures equitable Māori engagement and leadership in the operation of the Act and the Code. As stated requiring HDC to make and maintain effective links with iwi/Māori and engage with iwi/Māori when reviewing the Act and the Code, and in the development of Advocacy Service guidelines.

Its a start that an appointment of a Deputy Commissioner Māori and Māori team being engaged in the promotion and protection of tikanga.

Māori to benefit equitably from health and disability rights as Māori. Agree, changing the complaint processes to better align with tikanga.

2.3 What other changes, both legislative and non-legislative, should we consider for making the Act and the Code effective for, and responsive to, the needs of Māori?

Please add your response below:

Using all forms of communication 'kanohi ki te kanohi' hui.

Act and Code - Easy to Read and simple language so whānau better understand their rights.

## Topic 3: Making the Act and the Code work better for tāngata whaikaha | disabled people

3.1 Did we cover the main issues about making the Act and the Code work better for tāngata whaikaha | disabled people?

Please add your response below:

Ae

3.2 What do you think of our suggestions for making the Act and the Code work better for tāngata whaikaha | disabled people, and what impacts could they have?

Please add your response below:

Nil

3.3 What other changes, legislative and non-legislative, should we consider for making the Act and the Code work better for tāngata whaikaha | disabled people?

Please add your response below:

Nil

#### Topic 4: Considering options for a right of appeal of HDC decisions

4.1 Have we covered the main issues about considering options for a right of appeal of HDC decisions?

Please add your response below:

Nil

4.2 What do you think about our suggestions for considering options for a right of appeal of HDC decisions, and what impact could they have?

Please add your response below:

Nil

4.3 What other options for a right of appeal of HDC decisions, both legislative and non-legislative, should we consider?

Please add your response below:

Nil

#### Topic 5: Minor and technical improvements

5.1 What do you think about the issues and our suggestions for minor and technical improvements, and what impacts could they have?

Please add your response below:

No comment

5.2 What other minor and technical improvements, both legislative and non-legislative, should we consider?

Please add your response below:

No comment

5.3 What are your main concerns about advancing technology and its impact on the rights of people accessing health and disability services?

Please add your response below:

No comment

5.4 What changes, both legislative and non-legislative, should we consider to respond to advancing technology?

Please add your response below:

No comment

#### Publishing and data protection

May we publish your submission?

Yes, but please remove my name/my organisation

Please note any part(s) of your submission you do not want published::

Reasons to withhold parts of your submission

Yes, I would like HDC to consider withholding parts of my submission from responses to OIA requests.:

Yes

I think these parts of my submission should be withheld, for these reasons: :

If needed, can we to contact you to follow up for more detail on your submission?

Yes, you can contact me

Would you like to receive updates about the review?

I'd like to receive updates about the review