

Submitted to About the Act and Code Review  
Submitted on 2024-08-01 11:27:35

Your details

1 What is your name?

Name:  
[Redacted]

2 What is your email address?

Email:  
[Redacted]

3 Are you submitting as an individual, or on behalf of an organisation or group?

I am submitting as an individual

4 How did you hear about this consultation?

Select from the following options:  
Social media

If you selected other, please specify below:

Questions for individuals

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

Questions for organisations/groups

1 Name of your organisation or group (if applicable)

Organisation:

2 Type of organisation/group (if applicable)

Organisation - type of organisation/group/ropū :

Please feel free to provide any further detail below:

Share 'one big thing' or upload a file

5 Are you here to tell us your 'one big thing'?

Your one big thing::

Hi

I am writing as a health practioner that has received an HDC complaint in the past and what I would like to recommended for how HDC handle interactions with healthcare staff who are the subject of the complaint. My comments come in the context of the recent suicides of doctors in the last few weeks. When I received my complaint (> 5 years ago) I was devastated. I was travelling alone in Africa and I had no colleagues, access to notes or whanau or friends to rely on for support. The way the HDC communicated was abrupt it also had no leniency, expecting a response even though I had no access to notes and v limited access to internet. It was only once MPS became involved this was extended.

It was traumatizing. I nearly quit medicine/ Healthcare. I did return from overseas and eventually started GP training

If there was a way to support the healthcafe professional involved in the complaint, or just have some sort of welfare check during this very traumatizing process. I worry that complaints when all parties aren't supported lead to the burn out/ mental distress that medical professionals are facing in large loads and will lead to harm

Obviously the complainant needs support and must have full access to easily complain and have their rights upheld but if the subject of the complaint could be considered too

Thanks

6 Upload a file

File upload:

No file uploaded

Not Answered

Publishing and data protection

May we publish your submission?

Yes, but please remove my name/my organisation

Please note any part(s) of your submission you do not want published::

Reasons to withhold parts of your submission

Yes, I would like HDC to consider withholding parts of my submission from responses to OIA requests.:

No

I think these parts of my submission should be withheld, for these reasons: :

If needed, can we to contact you to follow up for more detail on your submission?

No, do not contact me

Would you like to receive updates about the review?